2nd ANNUAL AAPI BUSINESS EXPO

June 17, 2023

Resources To Grow Your Business







A Public Outreach & Engagement, Diversity, Equity and Inclusion, and Marketing & Communications Firm









Learning Objectives

- Minnesota's TG/ED/VO Certification
 - TG/ED/VO certification compared to CERT and DBE
- Getting Started in State Procurement/Contracting
- Benefits of Certification
- Examples of Contract Work
- Questions & Answers



Minnesota Dept. of Administration: Office of Equity Procurement

Aaron Anderson, Vendor Specialist Mn Dept. of Administration Office of Equity Procurement

- Helps ensure greater equity in state contracting and construction
- Promotes opportunities to do business with the state, and provides assistance to small businesses owned by women, minorities, people with substantial physical disabilities, and veterans as they seek state contracts
- Helps state agencies be leaders in equal employment opportunities, equal contracting opportunities, and full participation in civic life for all Minnesotans.



Khoo Consulting



Poh Lin Khoo, CEO, Founded in 2020

Certified Federal & State Minority Owned Small Business



Clients

Minnesota Department Of:

- Human Services
- Health
- Transportation
- Labor & Industry

Minnesota Chinese Chamber of Commerce

Minnesota Hmong Chamber of Commerce

Minnesota National Guard

Hennepin County

Ramsey County

Dakota County

HDR

Kimley-Horn

Goff

DEI Advisor to Padilla Minneapolis

Fusion Hill

Asian Media Access

Pangea World Theater & more

Marketing Award: The National Association of County Park and Recreation Officials, 2022



Marketing: to recognize a marketing effort demonstrating unique, significant, or remarkable outcomes. This award category includes projects involving market research, marketing plans, promotion, advertising, and the use of information technologies.





U.S. Small Business Administration

SBA Certification Programs



START

SBA empowers entrepreneurs and small business owners with the resources and support they need to start, grow, expand their businesses, or recover from a declared disaster.



SBA Contracting Certification Programs



- 1. 8(a) Business Development program
- Women-Owned Small Business Federal Contract program (WOSB)
- 3. Veteran Contracting Assistance programs (VetCert)
- 4. HUBZone program
- Small Disadvantage Business (SBD)

It is important to note that these certifications benefits apply to **federal** contracting opportunities.



U.S. Small Business Administration

Maribel Reigstad

Economic Development Specialist (EDS) Minnesota District Office

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Clarifying Minnesota's Different Certifications

- You are certified as a Targeted Group, Economically Disadvantaged and/or Veteran Owned (TG/ED/VO) business in the Small Business Procurement Program in Minnesota
- You may also be certified (or be in the process of being certified) in one or both of these additional programs as well:
 - Central CERT Certification Program Local government certification (St. Paul, Minneapolis, Ramsey County, Hennepin County)
 - Certifications include MBE, WBE and SBE
 - Minnesota Unified Certification Program (MNUCP) Disadvantaged Business Enterprise (DBE) – Federal certification
 - Certifications include MBE, WBE



Certifications Available in Minnesota

CERTIFYING ORGANIZATION	CERTIFICATIONS	CONTRACT ORGANIZATIONS	CONTACT INFORMATION
CERT	Small, Woman, and Minority	City of Saint Paul, City of Minneapolis, Ramsey County, and Hennepin County	651-266-8900 cert@stpaul.gov www.cert.smwbe.com
MN Unified Certification Program (MNUCP)	Disadvantaged Business Enterprise (DBE) -Minorities -Women	Metropolitan Council, Metropolitan Airports Commission, MNDOT, City of Minneapolis	612-673-8193 contractcompliance@minneapolismn.gov www.mnucp.org
State of Minnesota Department of Administration, Office of Equity in Procurement (OEP)	Targeted Group (TG) -Minorities -Women -Persons with a substantial physical disability Economically Disadvantaged (ED) Veteran Owned (VO)	All State of Minnesota Agencies	651-201-2402 Procurement.equity@state.mn.us www.mn.gov/admin/oep
Small Business Administration (SBA)	Women: WOSB/EDWOSB Minority: 8(A) Place-Based: HUBZone *Veteran: VOSB and SDVOSB*	All Federal Agencies	612-370-2320 www.sba.gov/contracting



Certifications Available in Minnesota

CERTIFYING ORGANIZATION	CERTIFICATIONS	CONTRACT ORGANIZATIONS	CONTACT INFORMATION
St. Paul	Section 3	City of St. Paul City of Minneapolis	Section3Program@stpaul.gov www.stpaul.gov/index.aspx?NID=4001 Or http://www.ci.minneapolis.mn.us/civilrig hts/contractcompliance/subp/WCMS1P- 125079
Minneapolis	Target Market	City of Minneapolis	Target.Market@minneapolismn.gov http://www.ci.minneapolis.mn.us/finance /procurement/TargetMarketProgram
*Women's Business Development Center (WBDC)	Women	Corporations	612-259-6584 www.wbdc.org/mn
*North Central Minority Supplier Development Council (NCMSDC)	Minority	Corporations	612-465-8885 info@northcentralmsdc.net www.northcentralmsdc.net
National LGBT Chamber of Commerce	LGBTQ+	Corporations	202-234-9181 https://www.nglcc.org/get-certified



Benefits of Certification

- Certification is FREE!
- Certified small businesses may receive preference up to 12% (7.1.23)
- TG/ED/VO certification may be used by MnDOT, the Metropolitan Council, and the Metropolitan Airports Commission for their non-federally funded purchases
- TG/ED/VO business names are listed at the top of multiple award contracts, designated with * to be more visible to state buyers
- Small Business Goals are set on some construction project contracts and professional/technical contracts



Benefits of Certification

- Prompt(er) payment for certified TG/ED/VO businesses
 - Net 15 days, rather than net 30
- Equity Select :
 - For contracts up to \$100,000 (7.1.23)
 - Only certified TG/ED/VO vendors may be used
 - Agencies must use this method of procurement 4x/year



Khoo Consulting Benefit Examples

- \$25,000 award: Minnesota Dept. of Human Services
- \$25,000 award: Minnesota Dept. of Health
- Process: work with the clients:
 - Workplan: detailed activities with timeline
 - Personnel/roles/cost per hour
 - Timeline



Application Process

- Complete the application on the Small Business Certification Portal: https://sbcp.mn.gov/
- May apply for certification with:
 - Minnesota Unified Certification Program (MnUCP) Disadvantaged Business Enterprise (DBE) program (Federal)
 - Minnesota Department of Administration, Office of State Procurement Targeted Group/Economically Disadvantaged/ Veteran Owned (State)
 - Central Certification (CERT) program (Local Hennepin County, Ramsey County, City of St.
 Paul and City of Minneapolis)



Getting Started: https://sbcp.mn.gov



- Overview
- ? How to Start
- ? How to Complete
- ? Help to Complete
- Start New Application
- Login

MINNESOTA SMALL BUSINESS CERTIFICATION PORTAL



MINUCP Minnesota Unified Certification Program

The Minnesota Unified Certification Program (Mn/UCP) has established a Disadvantaged Business Enterprise (DBE)/ Airport Concessions Disadvantaged Business Enterprise (ACDE) program in accordance with regulations of the U.S. Department of Transportation (DOT), 49 Code of Federal Regulations (C.F.R.) Parts 23 & 26. This means to participate as a DBE/ACDBE on contracts with funding through Federal Highway Administration (FHWA), Federal Aviation Administration (FAA) or the Federal Transit Administration (FTA), a business must obtain this certification. First time applicants need to fill out this application as required by 49 C.F.R. Part 26 or 23 respectively

If you are an out-of-state DBE certified firm looking to obtain INTERSTATE CERTIFICATION in Minnesota, please complete this request for Interstate Certification.



The Office of State Procurement (OSP)

The Office of State Procurement (OSP) operates a program for Targeted Group, Economically Disadvantaged and Veteran-Owned small businesses. Businesses eligible to participate in this program must be Minnesota-based small businesses.

Targeted Group small businesses must be at least 51% owned by a woman, racial minority, or person with a substantial physical disability. Ownership and operational control of the business by the targeted owner(s) is required.

Economically Disadvantaged small businesses must be located (or the owner must reside) in an Economically Disadvantaged Area in Minnesota.

Veteran-owned small businesses must be at least 51% owned by a veteran or service-disabled veteran as determined by the Minnesota Department of Veterans Affairs. Ownership and operational control of the business by the veteran owner(s) is required.



CERT The Central Certification (CERT) Program

The Central Certification (CERT) Program is a small business certification program recognized by Hennepin County, Ramsey County, the City of Saint Paul and the City of Minneapolis Target Market program. The CERT Program includes certification for Minority-Owned Business Enterprise (MBE), Women-Owned Business Enterprise (WBE), and Small Business Enterprise (SBE). Businesses eliqible to participate in this program must be based in the following counties.

Minnesota: Anoka, Benton, Carver, Chisago, Dakota, Hennepin, Isanti, Ramsey, Scott, Sherburne, Stearns, Washington, Wright

Wisconsin: Pierce, St. Croix



- Overview
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FIRM NAME					
Please enter your firm name. Legal Firm Name *	DBA Name				
Legai Film Ivame	DDA Name				
CERTIFYING MEMBER ENTITIES*					
Application can be submitted to 1 or more member entities. MnUCP (DBE/ACDBE) State (TG/ED/VO) CERT (SBE/MBE/WBE)					
BUSINESS TYPE*					
Select the profit model of the applicant business.					
Profit Non-Profit Certified Rehabilitation Center or Extended Employment Provider	Profit Non-Profit Certified Rehabilitation Center or Extended Employment Provider				
BUSINESS STRUCTURE*					
Corporation Limited Liability Company Limited Liability Partnership Limited Partnership Sole Proprietorship Joint Venture					
ACCOUNT SETUP					
Email address *	Username *				
A valid email address. All emails from the system will be sent to this address. The email address is not made public and will only be used if you wish to receive a new password or wish to receive certain news or notifications by email.	Several special characters are allowed, including space, period (.), hyphen (-), apostrophe ('), underscore (_), and the @ sign.				
Password *	Confirm password *				
PASSWORD STRENGTH:	Passwords match:				
Your password must be at least 8 characters in length and must contain at least one capital letter and number or special character.					

Start Application

Application Timeline

- Submit the application through the Small Business Certification Portal, including all applicable supplemental information
- Certification process can take approximately 8-10 weeks
- Receive your certification letter and certification logos
- TG/ED/VO Directory listing/SWIFT designation: Immediate



Solicitations and Contract Opportunities

The Solicitation and Opportunity page provides links to the Supplier Portal for current solicitation postings, a list of currently expiring contracts, a link to the secure page for current contract releases and additional information regarding solicitations.



Supplier Portal

Click here to be redirected to the Supplier Portal to register as a Bidder or Supplier for the State of Minnesota.



Contracts Expiring in 7 Months

Click here to be redirected to a page for information on State of Minnesota contracts expiring within the next seven (7) months.



TG/ED/VO Opportunities

Click here to access the state's certified Targeted Group (TG), Economically Disadvantaged (ED) and Veteran-Owned (VO) Vendors Targeted vendor (TG/ED/VO) directory for Equity Select Opportunities.

https://mn.gov/admin/osp/vendors/solicitationsand-contract-opportunities/



Goods and Services Solicitation Postings

Click here to view current Goods and Services solicitation postings.



Professional and Technical Solicitation Postings

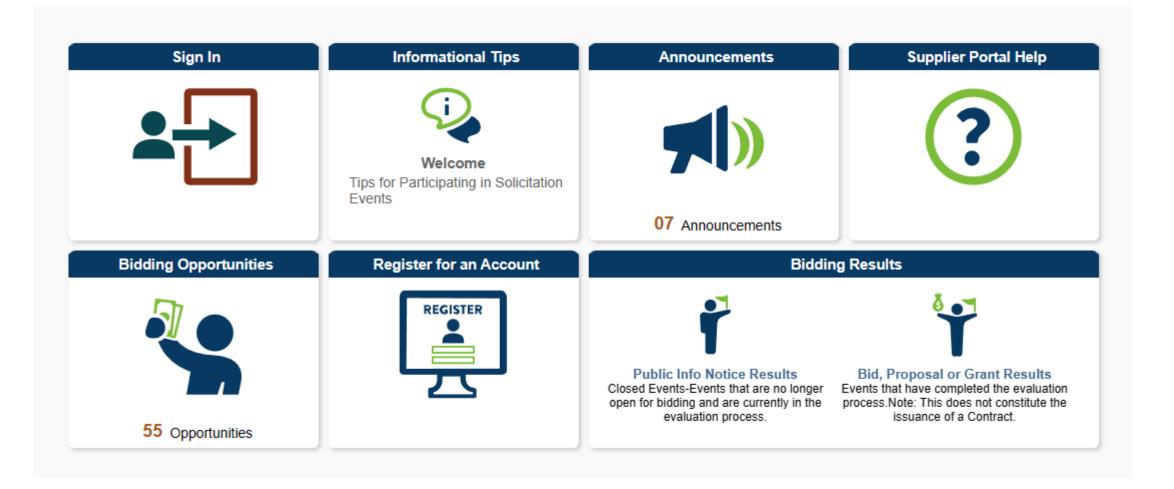
Click here to view current Professional and Technical solicitation postings.



Construction Virtual Plan Room

Click here to access the Construction Virtual Planning Room.

www.mn.gov/supplier





Office of Equity in Procurement (OEP) Team

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Procurement.Equity@state.mn.us 651-201-2402



Questions & Answers





Let's Connect!

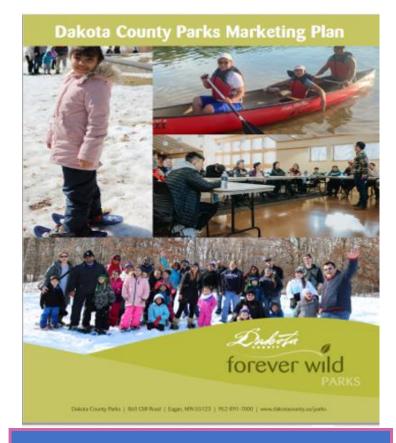
khooconsulting.com plk@khooconsulting.com 612-414-6993



APPENDIX



Marketing & Communications The Best Place to Live, Work & Play



Developed a multi-year marketing plan in particular to increase park visitations from residents of color

Client: Dakota County Parks & Recreation in Minnesota





Public Outreach & Engagement

Clients: HDR, a global engineering company & Minnesota Department of Transportation





Corcoran Neighborhood

Hiawatha Avenue & Hwy **55 Construction Project** in the neighborhood where George Floyd was killed.

- Name the trauma
- Use respectful & culturally sensitive language
- Show-up in the community

Diversity, Equity & Inclusion



... your expertise in **deep-level diversity** was invaluable to our organization! I applaud your commitment to the professional development and championing of women and minorities. My deepest appreciation for what you do and for taking the time to invest in our Soldiers and Airmen.

Michael D. Wickman, Major General, **MNARNG Commanding**

... Your presence, your words and enduring support will go along way to help the women and men of the Minnesota National Guard in "Defining Their Own Excellence!"





..."Poh Lin's expertise also lies in her cultural understanding and sensitivity of being an immigrant which equips her to view the field both as an outsider and with deep knowledge of the steps and strategies for stronger branding in the field...."

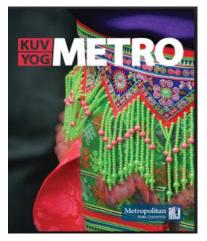
DiPankar Muhkerjee, **Artistic Director, Pangea World** Theater



Thank you so much for your partnership in helping us (Minnesota Hmong Chamber of Commerce) plan the first Minnesota AAPI business expo. Your energy and inputs are so much needed and appreciated. I love your enthusiasm and ideas. Nancy Xiong, Portfolio Manager,

Metropolitan State University, Minnesota

Bilingual Brochure



Increased multicultural undergrad & grad enrollment by 10% to 20%

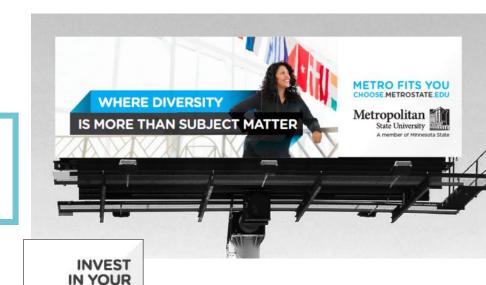
65% of prospective students surveyed agreed that the campaign theme, We're So Metro, resonate with them













METR

Metropolitan State University

COMMUNITY.



Khoo Consulting's Clients



































Minnesota Men's Sheds

Nichelle Lee



AM HOMES

